

ADMINISTRATION AND FINANCE COMMITTEE

DATE: November 7, 2007

CALLED TO ORDER: 5:05 p.m.

ADJOURNED: 5:15 p.m.

ATTENDANCE

Attending Members

Joanne Sanders, Chair
Lance Langsford
Lynn McWhirter
Jackie Nytes
Lincoln Plowman

Absent Members

Paul Bateman
Vernon Brown

AGENDA

PROPOSAL NO. 497, 2007 - appoints Holbrook Hankinson as co-chairperson of the High Performance Government Team, pursuant to General Ordinance No. 47, 2007 (Proposal No. 388, 2007)

“Do Pass”

Vote 5-0

End of the Quarter Report on City and County budgets – presented by Robert Clifford, City Controller

ADMINISTRATION AND FINANCE COMMITTEE

The Administration and Finance Committee of the City-County Council met on Wednesday, November 7, 2007. Chair Joanne Sanders called the meeting to order at 5:05 p.m. with the following members present: Lance Langsford, Lynn McWhirter, Jackie Nytes, and Lincoln Plowman. Absent were Paul Bateman and Vernon Brown.

PROPOSAL NO. 497, 2007 - appoints Holbrook Hankinson as co-chairperson of the High Performance Government Team, pursuant to General Ordinance No. 47, 2007 (Proposal No. 388, 2007)

Chair Sanders said that the Committee appreciates Mr. Hankinson making his resume available for the Committee to examine to compare to the requirements in the ordinance. She asked Mr. Hankinson to tell the Committee about himself and his experience. Mr. Hankinson said that he has worked in a professional services firm for 14 years. He said that he served as the Director of Total Quality Management (TQM), and helped many companies throughout the world implement TQM. He added that he was based in London for three years, in Paris for several years, as well as Chicago, Amsterdam, and Kansas City. Mr. Hankinson said that he is a 2007 Malcolm Baldrige Quality Award Examiner and he looks forward to working with the High Performance Team and helping Indianapolis.

Chair Sanders asked if Mr. Hankinson could give the Committee some information on what being a Quality Award Examiner means. Mr. Hankinson said that the Malcolm Baldrige Quality Award was established by the federal government in 1987 in response to the U.S. government's desire to have the excellence that the Japanese displayed with Toyota and Honda. He said that primary manufacturing companies such as Motorola and Xerox were the first to apply for the Baldrige Award, but they are now being applied to healthcare, service organizations, and school systems. Mr. Hankinson said that the Baldrige is a set of seven criteria that is used to assess the excellence of any company. Many healthcare organizations are using the award to strive for excellence in their companies. He said that he has a Doctorate in Organizational Development and that has provided him with one of the best frameworks to improve an organization.

Chair Sanders said that she studied TQM in the IU Public and Environmental Affairs program, from which she received her Masters Degree. She said that TQM was developed by a gentleman named Deming in the U.S. He could not get U.S. companies to implement the program in the 1940's. After World War II, he went to Japan and they were open to it when they were building their manufacturing infrastructure. Unfortunately, the U.S. lost the edge against Japan by not accepting the program early on. Chair Sanders said that there are currently several companies that have accepted various portions of TQM and are implementing them in different functions within their companies. Mr. Hankinson said that he was trained by Mr. Deming, and went to Japan in the 1950's after the war. He said he believes that it is fairly easy to accept concepts and principles of quality during a time such as this. He said that the U.S. was doing very well after the war so they were not worried about quality.

Councillor McWhirter said that she appreciates Mr. Hankinson's willingness to work with the Team, and believes that he has excellent qualifications. She asked Mr. Hankinson how he sees his role in the Team and what kind of things does he think that the team will look at specifically. Mr. Hankinson said that he looks forward to working with a co-chair and other committee members on the Team. He said that he is definitely a team member, as he realizes that no one can do anything by themselves and

help is needed to get anything done. He said that he understands that the Team will examine all of the taxing entities in the City of Indianapolis and find ways to make them more efficient and effective.

Councillor Nytes said that Mr. Hankinson's background is very exciting, and it is wonderful that he has had the opportunity to have seen so much of the world and worked in so many places. She said that she believes that Mr. Hankinson will bring great prospective to the Council. She asked Mr. Hankinson if he is still on the Board of Trustees of the University of Indianapolis. Mr. Hankinson answered in the affirmative. Councillor Nytes said that is also excellent and she hopes that Mr. Hankinson may be able to bring some of the academic community to the Council's discussions. She said that the Council has had good relationships with Indiana University/Purdue University at Indianapolis (IUPUI) reviewing some aspects of local government, like the Juvenile Justice system. It would be great to have a connection with another one of the City's good universities. Mr. Hankinson said that there is a great staff at the University of Indianapolis and it is a great university.

Councillor Nytes moved, seconded by Councillor Langsford, to forward Proposal No. 497, 2007 to the full Council with a "Do Pass" recommendation. The motion carried by a vote of 5-0.

Chair Sanders thanked Mr. Hankinson for his willingness to serve, and stated that the Committee really appreciates his commitment.

End of the Quarter Report on City and County budgets – presented by Robert Clifford, City Controller

Chair Sanders said that unfortunately Mr. Clifford could not attend the meeting due to another engagement that superseded the meeting. She said that he will report at another Committee meeting after the next Council meeting.

With no further business pending, and upon motion duly made, the Administration and Finance Committee of the City-County Council was adjourned at 5:15 p.m.

Respectfully submitted,

Joanne Sanders, Chair
Administration and Finance Committee